

GENERAL TERMS & CONDITIONS

1. Each participant must read these general terms & conditions before entering the Park. He / She confirms to have read the rules and guarantees to respect them. In case of Minor participants; the parents must fully note and understand the rules and must inform their minor participants before they enter the Park. The parents guarantee to have read, understood and passed the rules, terms & conditions to their minor participants.
2. Entering OnTree Fun & Adventure Park involves risks as set forth in overleaf.
3. The park welcomes all visitors 5 to 7 years old in the kids' course and from 8 years and above to use the whole park, provided they do not suffer from a disease or mental or physical problem, which could represent a danger to their own health or to others. People under the influence of alcohol, drug or medicine or any other substance are not authorized to enter the OnTree Fun & Adventure Park. Children under the reaching height of 1.60 m (63") have to be accompanied by a climbing adult (max. 2 children for one adult). However, if children have the reaching height of 1.60 m (63") for use of the Safety line and Self Belay (SSB) System, then they can climb on their own but always within the limits, set for the courses.
4. Carrying and use of mobile telephones, cameras and video cameras are strictly prohibited while in the park as a participant. These items can represent a danger to yourself or others. Please leave any object at the administration office (pay desk).
5. Long hair MUST be tied back. OnTree provides customers with elastic bands if needed.
6. It is vitally important and essential that each participant thoroughly listens, practices and performs all and every safety instruction and guides provided to him/her before being able to take part in the activities of the Park. All advices, information and decisions of the park organizers/instructors must be respected. OnTree Fun & Adventure Park Ltd reserves their right to exclude any person from use of the park that has made an infringement or any person that has not complied with the safety requirements explained and provided by the park organizers/instructors. In violation of these rules, the OnTree Fun & Adventure Park Ltd declines any responsibility in the event of the associated damage or accident.
7. The equipment provided by OnTree Fun & Adventure Park Ltd (helmet, harness, gloves, SSB) must be used in accordance with the Instructions of the park organizers / Instructors. This equipment should neither be swapped, nor be removed during participation and must be returned to the pay desk after use. One carabineer must always be engaged with the safety cable while on the challenges. In case of doubt, ask one of OnTree instructors.
8. Each element of challenge MUST be used only by one person at a time. Max number of persons allowed on each platform at one time is three (3). The Children Parcour is specially designed for use by children ages 5 - 7 years. All other courses are open for all age groups in accordance with terms and conditions of the OnTree Fun & Adventure Park Ltd. Please pay attention and note carefully the descriptions posted in the park.
9. The OnTree Fun & Adventure Park Ltd has the right to stop a particular or all the activities for a technical or safety reasons that may have risen due to fire, storm, thunderstorm, or similar events. In this case, the entrance fee is not refundable. In any case, if a participant wishes to leave the park earlier or without finishing the course, the entrance fee will not be refunded.
10. OnTree Fun & Adventure park has the right to use any photograph or film for advertising or information matters. If a participator does not agree, he/she MUST advise the park organizers at pay desk to provide him/her with a clearly marked helmet.
11. OnTree Fun & Adventure Park Ltd reserves all rights concerning taking pictures or movies from the park for purpose of advertising or similar cases. In case of violation, the OnTree Fun & Adventure Park Ltd has the right to legally take action to protect and claim their interests.